

PRIVACY POLICY

YAK LAKE HOUSE

Privacy Statement

Yak Lake House (hereinafter, "we," "us," or "the Hotel") is committed to protecting your privacy. This policy describes how we collect, use, store, and protect personal information obtained through our website, contact forms, newsletters, and booking engine. It also explains our use of cookies. We recommend reviewing this policy periodically to stay informed of any updates.

Information We Collect

Non-personal information: aggregated and technical data that does not directly identify the user, such as browser, operating system, language, access times, pages visited, clicks, and browsing activity.

Personal information: data that allows you to be identified, including approximate location, IP address, device identifiers, full name, email address, phone number, information provided in contact forms, and data required to complete a booking (contact, demographic, and payment information).

Source of the Information

We receive information when you fill out forms, make a booking, use our website, or through third-party analytics and service providers.

Use of the Information

We use the information to keep internal records, manage bookings, respond to inquiries, provide support, send communications related to our services, send promotions when authorization exists, personalize the site experience, and carry out statistical analysis to improve our services.

Advertising and Marketing

We may use advertising technologies and third-party providers to display relevant ads. We may also send promotional communications. You may request to stop receiving such communications at any time; however, we will continue to send administrative notices or notices related to your bookings when necessary.

Sharing of Information

We do not sell or rent your personal information. We may only share it with providers involved in delivering our services, competent authorities when required by law, or in corporate processes such as mergers, acquisitions, or transfers of operations.

Data Subject Rights

You may request access, rectification, deletion, restriction of processing, objection to processing, and portability of your data, and file a complaint with the competent authority, in accordance with applicable law.

Data Retention

We will retain personal information only for as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce our policies.

Security

We apply reasonable technical and organizational measures to protect your information. However, no system is completely infallible, and we cannot guarantee absolute security against unauthorized access.

COOKIE POLICY

Cookies are small files stored on your device that help improve navigation, remember preferences, analyze site usage, and display relevant content. We use session cookies, persistent cookies, and third-party cookies, including Google Analytics, for statistical purposes. You can disable cookies through your browser settings; however, some site features may be affected.

Updates

We reserve the right to modify this Privacy Policy at any time. Changes will take effect upon publication on the website. Continued use of the site constitutes acceptance of such changes.

Contact

If you have any questions about this Privacy Policy or the handling of your personal data, you may write to: [Yak Lake House contact email].